

U.S. PASSPORTS & INTERNATIONAL TRAVEL

U.S. Department of State • Bureau of Consular Affairs



Visitor Information for U.S. Citizens Traveling to Sochi, Russia for the 2014 Winter Olympics/Paralympics

PREPARING FOR YOUR TRIP:

Enroll with the Smart Traveler Enrollment Program (STEP). This will enable the Embassy to keep you up to date with important safety and security announcements, and help your friends and family get in touch with you in an emergency. Travelers can enroll online easily at step.state.gov. Travelers should select "Moscow" as the "Local Embassy or Consulate" when they enroll with STEP.



Smart
Traveler
Enrollment
Program

Find Up-to-Date Information. Visit the State Department's Fact Sheet for the Sochi Olympics, Travel Alert, and Country Specific Information page for Russia. All these documents are available from <http://travel.state.gov/content/passports/english/go/Sochi.html>

EMERGENCY CONTACT INFORMATION:

Contacting Russian Emergency Services. Travelers to Russia may contact the emergency services in Russia by dialing 112 from a mobile phone. This number serves the same function as 911 in the United States. When dialing from a landline, callers should dial 01 for the fire department, 02 for the police, and 03 for a medical emergency.

Sochi Contact Center. The Sochi city administration will maintain a 24/7 call center to assist travelers with inquiries about medical facilities, financial services, transportation, accommodation, shopping, and other facilities and services available in Sochi. Travelers may reach an English-speaking representative through the call center at +7 (800) 234-2014.

Consular Assistance for U.S. Citizens: The U.S. Embassy will have consular officers in Sochi during the Olympic and Paralympic Games to provide a range of services to U.S. citizens in need. U.S. travelers requiring emergency assistance may call +7-495-728-5577 during regular business hours (Monday-Friday, 9am-6pm), or email SochiWarden@state.gov. After hours, U.S. travelers should dial +7-495-728-5000 and ask to be connected with a duty officer. The consular office is located at Noviy Vek Commercial Complex, Staronasyynaya Street 22, Adler District, Sochi.

HELPFUL WEBSITES AND RESOURCES:

Official Sochi 2014 Website (in English): <http://www.sochi2014.com/en>

Department of State Travel Website: <http://www.travel.state.gov>

U.S. Embassy Moscow Website: <http://moscow.usembassy.gov>

Team USA/U.S. Olympic Committee Website: <http://www.teamusa.org>

International Olympic Committee Website: <http://www.olympic.org/ioc>

